

# Useful Resources

## Opening the Door – ACT Forum

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### Key

White background Australian resources

Blue background Canberra ACT resources

# Useful Resources

## Opening the Door – ACT Forum

### Opening the Door      Details and Contact

#### **Project lead – Rights & Inclusion Australia**

Through this project we will develop and share easy read and plain English resources about housing for people with disability.

[Rights & Inclusion Australia](#)

#### **Project partner – Enliven Community**

We believe the housing pathways for people with disability should allow the same choices and control; the same opportunities for social connection, skills development and financial benefit as enjoyed by the broader community.

[Enliven Community](#)

#### **Project Partner – National Shelter**

We aim to improve housing access, affordability, appropriateness, safety and security for people on low incomes.

[National Shelter](#)

#### **Opening the Door Discussion Group (Facebook)**

You are all welcome to join this group to continue the discussion and information sharing:

[Opening the Door Discussion | Facebook](#)



# Useful Resources

## Opening the Door – ACT Forum

### Choice and control    Details and Contact

<b>Advocacy organisations</b>	Advocacy for Inclusion (AFI ) <a href="#">Advocacy for Inclusion – Incorporating People with Disabilities ACT</a>
<b>Advocacy organisations</b>	ADACAS (A.C.T. Disability, Aged and Carer Advocacy Service) <a href="#">Home   Adacas</a>
<b>Living ‘The Good Life’</b>	Community Resource Unit Ltd (CRU) <a href="#">The Good Life - Bringing the Good Life to Life (cru.org.au)</a>
<b>Models of Governance</b>	Circles of support Scope: <a href="#">Circle of support: How it can help   Disability Advice   Scope (scopeaust.org.au)</a>  ASID: <a href="#">Circles of Support for People with Disability: (asid.asn.au)</a>  Inclusion Design Lab: <a href="#">IM-Circles-of-Support-Web.pdf (cosam.org.au)</a>
<b>Models of Governance</b>	Family governance <a href="#">PEARL : Keeping on track with your self-directed support - the importance of governance (staffingoptions.com.au)</a>
<b>Models of Governance</b>	Microboards <a href="#">Microboards Australia – My life to the max – choice control friends</a>

# Useful Resources

## Opening the Door – ACT Forum

### Choice and control    Details and Contact

#### **Models of Governance**

Video – Microboards Canberra

[Microboards Canberra on Vimeo](#)

Isaac’s Band Pty Ltd

[What is a microboard? - Isaac's Band Pty Ltd](#)  
[Isaac's Band Pty Ltd \(theband.org.au\)](#)

#### **Supported Decision Making**

Your Decision Making Toolkit (ADACAS)

[Support My Decision – \(support-my-decision.org.au\)](#)

# Useful Resources

## Opening the Door – ACT Forum

### Financial

### Details and Contact

<b>ACT Government assistance</b>	Including concessions, rebates, grants and more <a href="https://act.gov.au/housing-rates-and-utilities-assistance">Housing, rates and utilities - Assistance (act.gov.au)</a>
<b>ACT Organisations that help people on low incomes</b>	Communities@Work <a href="https://communitiessatwork.org.au/support-services">Support Services - Communities@Work (communitiessatwork.org)</a>  St Vincent de Paul / Vinnies <a href="https://vinnies.org.au/vinnies-shops-canberra">Vinnies Shops Canberra</a>   <a href="https://vinnies.org.au/accessing-food-good-works">Accessing Food - Good Works (vinnies.org.au)</a>   <a href="https://vinnies.org.au/accommodation-options-good-works">Accommodation options - Good Works (vinnies.org.au)</a>  Most local community organisations, such as Northside Community Services, Community Services #1 etc
<b>Care Inc.</b>	Free help in the ACT with your money and budget. <a href="https://careinc.org.au">Care Inc.</a>
<b>Consumer Law Centre of the ACT</b>	free legal advice in the areas of consumer credit (mortgages, credit cards and personal loans), debt recovery, banking, bankruptcy, insurance, simple contracts, fair trading and consumer protection <a href="https://carefc.org.au/consumer-law-centre">Consumer Law Centre</a>   <a href="https://carefc.org.au">Care Inc (carefc.org)</a>
<b>Moneysmart</b>	Information and tools to help you control your money. <a href="https://moneysmart.gov.au">Moneysmart</a>
<b>National Debt Helpline</b>	Free help with debt <a href="https://ndh.org.au/national-debt-helpline-free-financial-counselling">National Debt Helpline – Free financial counselling (ndh.org.au)</a>
<b>Rental bond loan</b>	A government loan to help you pay private rental bond. <a href="https://actcommunityservices.gov.au/rental-bond-loans">Rental Bond Loans</a> – ACT Community Services Directorate
<b>Services Australia</b>	A free service that can inform and educate you about financial matters. <a href="https://servicesaustralia.gov.au/financial-information-service">Financial Information Service - Services Australia</a>

# Useful Resources

## Opening the Door – ACT Forum

### Legal

### Details and Contact

**Aboriginal Legal Service NSW/ACT** Legal advice to First Nations / Aboriginal and Torres Strait Islander People

[Aboriginal Legal Service \(NSW/ACT\) Limited \(alsnswact.org.au\)](http://alsnswact.org.au)

ACT Community Justice Program Unit  
[ACT Programs | \(alsnswact.org.au\)](http://alsnswact.org.au)

#### Canberra Community Law

Community legal centre providing legal services to people on low incomes or facing other disadvantage in Canberra and its region.

[Welcome to Canberra Community Law | Canberra Community Law](#)

Problems with Housing ACT or a community housing provider

[Housing Law | Canberra Community Law](#)

[Help for People with Disability Brochure](#)

[Public Housing Fact Sheets](#)

[Overview if Public Housing in the ACT](#)

[Disability Discrimination Law Fact Sheets](#)

#### Legal Aid ACT

Provide legal advice on many topics

[Welcome to Legal Aid ACT](#)

Tenancy Advice Service (TAS)

[Tenancy Advice Service ACT \(Division of Legal Aid ACT\) | Legal Aid ACT](#)

#### Other local legal supports

The Australian Pro Bono Centre

[Links to Legal Help in the ACT](#)

# Useful Resources

## Opening the Door – ACT Forum

### Legal

### Details and Contact

**Women's Legal Centre ACT**

Legal advice for women on low incomes

[Homepage - Women's Legal Centre \(wlc.org.au\)](http://wlc.org.au)

# Useful Resources

## Opening the Door – ACT Forum

### Renting a house

### Details and Contact

#### The Renting Book

ACT Government's guide to renting rights and responsibilities.

[The Renting Book \(act.gov.au\)](#)

#### Bonds & how they work

[About Rental Bonds](#)

[Your Residential Tenancy Agreement](#) – Easy English (from Victoria)

#### Finding a rental house online

Real estate agents put houses for rent on these sites. You can look at what is available here. You can also book to see each house and apply for them on the site.

[Allhomes](#) and [Zango](#) are ACT-based sites.

**Getting ready to live independently** [Living More Independently](#) – A guide for NDIS participants & providers – Summer Foundation

[Independent Living Skills](#) – A checklist – NSW FACS

[Moving out of home](#) – Moneysmart

#### Housing ACT

Housing ACT provide support to people on low income. This includes social housing.

[Housing ACT](#) – website

[How to apply and Housing applications](#) – ACT Community Services Directorate

[Social housing waiting list](#)

#### Tenancy Info Resources

[Tenancy Info Resources](#) – Tenants Union of NSW



# Useful Resources

## Opening the Door – ACT Forum

### Buying a house

### Details and Contact

#### Community Legal Centres

Community legal centres give free or cheaper legal advice to people on low incomes.

[List of ACT Legal Centres](#) – ACT Law Society

#### Disability duty concession scheme (DDCS)

If you claim the DDCS in the ACT you don't need to pay conveyancing duty. Conveyancing duty is also called stamp duty. You must also have an NDIS plan to apply.

[Disability duty concession scheme](#)

#### Finding a house for sale online

Real estate agents put houses for sale on these sites. You can look at what is available here. You can also book to see each house and contact the real estate agent.

[Allhomes](#) and [Zango](#) are ACT-based sites.

#### I'm buying a new home

[I'm buying a new home](#) – ACT Revenue Office

#### NDIS SDA & buying a house

[Using SDA to buy your own property](#) – Summer Foundation

#### Solicitors

Buying a house is a legal process and you need a solicitor, or lawyer to help you.

[Buying a home?](#) – Guide to using a solicitor – ACT Law Society

[Find a lawyer](#) – ACT Law Society

# Useful Resources

## Opening the Door – ACT Forum

### Housing – disability specific Details and Contact

#### Designing and building a livable and adaptable house

Your Home, Australia’s guide to environmentally sustainable homes – designing a house that can be used as a single family home, and then as 2 accessible units.

[The livable and adaptable house | YourHome](#)

#### Home Modifications

Modifications are the ways you change your home to make it more accessible.

[Assistive technology, equipment and home modifications](#) – Involved – local information and services

#### Home Modifications

Modifications are the ways you change your home to make it more accessible.

[Home modifications](#) – IDEAS article

[Home modifications explained](#) – NDIS

[Assistive technology, equipment and home modifications](#) – Involved – local information and services

#### Housing options without NDIS

Havelock Housing (ACT)

[Disability housing | Havelock Housing](#)

#### Innovative types of housing

Project Independence is a social housing development for people with an intellectual disability.

[Project Independence | Independent living and home ownership for people living with intellectual disabilities | Canberra ACT Australia](#)

Benambra Intentional Community

[Benambra Intentional Community \(hartley.org.au\)](#)

# Useful Resources

## Opening the Door – ACT Forum

### Housing – disability specific Details and Contact

#### Innovative types of housing

Deohaeko Support Network:

- Family governed, shared decision making
- 105 unit housing cooperative (7 people with disability)
- Focused on valued roles and building context for relationships

[Deohaeko website](#)

#### Innovative types of housing

Tiny homes – more affordable but land and legislation still a problem here.

[A Place for Tiny Houses – Explore the possibilities Tiny House Planning Resource for Australia 2017 | The Deck](#)

[Tiny House Designed To Be Elderly / Disability / Mobility Friendly - YouTube](#)

[The tiny house movement is booming — so why aren't more of us actually living in them? - ABC News](#)

# Useful Resources

## Opening the Door – ACT Forum

### NDIS

### Details and Contact

**Access to the NDIS**

[Applying to access the NDIS](#)

**ILO providers**

[Finding ILO providers | NDIS](#)

**Including housing in your plan**

[Home and Living](#) - NDIS

[Looking for Somewhere to Live](#) – Summer Foundation

**SDA providers**

All SDA providers must be assessed and registered before providing services.

[Specialist Disability Accommodation](#) – NDIS

[SDA Vacancy Platforms](#) – NDIS

[Housing Hub](#) – Find the home that’s right for you

[Nest](#) – Search. Match. Go make your nest.

Project Partners – Enliven Housing

[Specialist disability accommodation Sydney | Enliven Housing](#)

**SIL providers**

[Supported Independent Living for participants](#) - NDIS

[Find a registered provider | NDIS](#)

**What is ILO**

An Individualised Living Option (ILO) is an NDIS support that lets you choose the home you live in and set up supports in the way that best suits you. It is for people who need at least 6 hours of help per day – moderate to high support needs. It is support only and not the home.

[Individualised Living Options | NDIS](#)

[Individual Living Options \(ILOs\) | MyCareSpace](#)

# Useful Resources

## Opening the Door – ACT Forum

### NDIS

### Details and Contact

#### What is SDA

Specialist Disability Accommodation (SDA) is for people with 'extreme functional impairment or very high support needs.'

[Specialist Disability Accommodation | NDIS](#)

[Specialist Disability Accommodation \(dss.gov.au\)](https://dss.gov.au)

#### What is SIL

Supported independent living (SIL) is help and/or supervision of daily tasks to help participants with high support needs live as independently as possible, while building their skills. It is the paid personal supports and is most commonly used in shared living arrangements.

[Providing Supported Independent Living | NDIS](#)

[Operational Guidelines SIL | NDIS](#)

### Useful Links from the NDIS – ACT Forum

The NDIS gave a brief presentation regarding Individualised Living Options (ILOs) on Day 1 of the ACT Opening the Door Forum in May 2021.

A copy of the comprehensive ILO Introduction PowerPoint can be accessed at the [Day 1 Dropbox](#).

Further to this, a list of other resources and links is provided at [Appendix 1](#).

# Useful Resources

## Opening the Door – ACT Forum

### Data, research, reports & information

#### Data and statistics

### Details and Contact

[Housing Data Dashboard](#) – Australian Institute of Health & Welfare (AIHW)

[Disability, Ageing and Carers, Australia: Summary of Findings, 2018](#) – Australian Bureau of Statistics (ABS)

#### Housing Options for People with Disability – report

[The Having a Home Forum on Housing Options for People with Disability](#) – report – ACT Government

#### IDEAS

[IDEAS](#) website – national disability information

[Housing](#) – search for resources on IDEAS

#### Involved eNews

[Involved](#) – ACT Government (scroll to bottom to sign up for eNews)

#### My Community Directory

[Search the ACT Community Directory](#)

#### My Supports – a presentation

Introduction to ILOs and Client Directed SILs. My Supports is a support provider created by and for people with a disability.

[My Supports Intro to ILOs and Client Directed SIL \(squarespace.com\)](#)

#### NDIS

[Homes and Living – our research](#)

[Quarterly Reports](#) – information and statistics about participants for each quarter of the year.

#### Quality and Outcomes of Individual Supported Living

[Quality and Outcomes of Individual Supported Living \(ISL\) Arrangements for Adults with Intellectual and Developmental Disabilities](#) - Final Report July 2017

# Useful Resources

## Opening the Door – ACT Forum

### Data, research, reports & information

### Details and Contact

#### Real Tenancy Test

[The Real Tenancy Test - tenancy rights in supported living](#) – NDTi (UK)

#### Report by George Taleporos

NDIS shortfall in disability housing  
[NDIS shortfall in disability housing, News, La Trobe University](#)

#### Rights and law

[National Standards for Disability Services](#) – Easy English  
– Department of Social Services

#### Shut Out Report

[Shut Out](#) – The Experience of People with Disabilities and their Families in Australia – Department of Social Services

[Shut Out](#) – Easy read

#### Wayfinder Hub

Helps you find disability and mainstream services.

[Wayfinder Hub](#) – People with Disability Australia

# Useful Resources

## Opening the Door – ACT Forum

### Supports – ACT

### Details and Contact

#### Advocacy & rights

Advocates help you to speak up and make decisions. They can support you to speak up. They can also speak up for you.

[ADACAS](#) – for people with disability and for carers

[Advocacy for Inclusion](#) – for people with disability

[Carers ACT](#) – for carers and families

[ACT Human Rights Commission](#)

#### Affordable housing

[CHC Australia](#) – for renting or buying

#### Disability services

Disability services provide support to you because of your disability. You should get the support that you need.

[Disability Gateway](#) – Australian Government guide to information and services

[HireUp](#) and [Mable](#) are online sites that allow you to choose your own staff and make arrangements directly with them.

#### Homelessness – ACT

[ACT Shelter](#)

[Social Housing and Homelessness Services](#) – ACT Government

[OneLink](#) 1800 176 468 – information and connections to services – ACT Government



# Useful Resources

## Opening the Door – ACT Forum

### Appendix 1 – Useful Links from the NDIS

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A copy of their comprehensive ILO Introduction PowerPoint can be accessed at the [Day 1 Dropbox](#).

Further to this, they provided this list of other resources and links:

#### Information For Participants

[Individualised Living Options | NDIS](#)

[Who can help with your ILO? | NDIS](#)

[Find out if ILO is right for you | NDIS](#)

[ILO safety and security | NDIS](#)

[Finding ILO providers | NDIS](#)

[ILO exploration and design | NDIS](#)

[Home and Living Supports Request Form | NDIS](#)

[The Host Handbook](#)

[ILO Participant Scenarios](#)

#### The ILO Operational Guidelines

[Individualised Living Options | NDIS](#)

[What is an ILO? | NDIS](#)

[Is an ILO right for you? | NDIS](#)

[How do we fund an ILO? | NDIS](#)

[What is Stage 1: Exploration and Design? | NDIS](#)

[What is Stage 2: ILO Supports? | NDIS](#)

[How do we decide if we can fund an ILO and how much support you need? | NDIS](#)

[Stage 1: Exploration and Design | NDIS](#)

[Stage 2: ILO Supports | NDIS](#)

[How do we decide to fund community participation as part of your ILO support? | NDIS](#)

[What if you need more support? | NDIS](#)

[Can you self-manage your ILO funding? | NDIS](#)

# Useful Resources

## Opening the Door – ACT Forum

[What happens once you have ILO supports in your plan? | NDIS](#)

### **Other resources and information to build capacity and understanding of ILO's**

[National Alliance of Capacity Building Organisations \(nacbo.org.au\)](#)

[19 Stories of Social Inclusion and the Right to Independent Living](#)

[Individualised Living Options | WA's Individualised Services \(waindividualisedservices.org.au\)](#)

[Individual Supported Living Manual](#)

### **Other types of NDIS Home and Living Supports**

[Home and living | NDIS](#)

[What housing supports are included | NDIS](#)

[Home modifications explained | NDIS](#)

[Supported Independent Living for participants | NDIS](#)

[Short Term Accommodation or Respite | NDIS](#)

[Medium Term Accommodation | NDIS](#)

[Assistive technology explained | NDIS](#)

# Useful Resources

## Opening the Door – ACT Forum



### Contact us

#### **Rights & Inclusion Australia**

[projectmanager@riaustralia.org](mailto:projectmanager@riaustralia.org)

[Rights & Inclusion Australia - advancing rights and inclusion \(riaustralia.org\)](#)

[Facebook page](#)

[LinkedIn page](#)